Faculty of Engineering Management

STUDY MODULE DESCRIPTION FORM					
Name of the module/subject		С	ode		
Proces Management	<u> </u>		011105221011165000		
Field of study		Profile of study (general academic, practical)	Year /Semester		
	ement - Part-time studies -	i i	1/2		
Elective path/specialty Communication Management in		Subject offered in: Polish	Course (compulsory, elective) obligatory		
Communication Management in Cycle of study:		Form of study (full-time,part-time)	Obligatory		
Second-cycle studies		part-time			
No. of hours			No. of credits		
Lecture: 10 Classe	s: 10 Laboratory: -	Project/seminars:	4		
Status of the course in the study		(university-wide, from another fiel	,		
	(brak)	d)	orak)		
Education areas and fields of so	elence and art		ECTS distribution (number and %)		
social sciences			4 100%		
Responsible for subj	ect / lecturer:	Responsible for subject	/ lecturer:		
		•	7 100tui 01 .		
prof. dr hab. inż. Stefan T email: stefan.trzcielinski@			Dr Edmund Pawłowski email: edmund.pawlowski@put.poznan.pl		
tel. +48 61 665 3373		tel. +48 61 6653373			
Faculty of Engineering M	_	Faculty of Engineering Management			
ul. Strzelecka 11 60-965		ul. Strzelecka 11 60-965 Poz	nan		
Prerequisites in term	ns of knowledge, skills an	d social competencies:			
1 Knowledge	The student has knowledge on the basics of management and organization science.				
, incomodgo					
2 Skills	The student has the ability to permanagement.	The student has the ability to perceive, associate and interpret phenomena in business			
2 Julio	management.				
3 Social	Cald of house and accommon and	prepared to bear the social response	onsibility for decisions in the		
competencies					
· ·	jectives of the course:				
	e the essence and regularity of the e application of the principles and t		nt; understanding and		
			field of study		
Study outcomes and reference to the educational results for a field of study Knowledge:					
Knows the origin and essence of the process approach in management - [[K2A_W05]]					
Has knowledge on classification, models and standards of business processes - [[K2A_W07, K2A_W08]]					
3. Has knowledge of process-oriented organizational structures. He knows the methodology of process management -					
[[K2A_W09]]					
4. Knows the methodology of design the changes in processes and change management - [[K2A_W14, K2A_W15]] Skills:					
He can correctly interpret the differences between functional and process management approach - [[K2A_U01, K2A_U02]]					
2. He is able to model and design processes, and prepare documentation process management - [[K2A_U03, K2A_U04]]					
3. He is able to use his knowledge to design information and decision-making processes - [[K2A_U06, K2A_U07]]					
Social competencies		[[142			
Be aware of the role and needed competencies and responsibilities of owners and leaders of processes -					

- [[K2A_K01, K2A_K02]]
- 2. Can independently develop his knowledge about the process management [[K2A_K03, K2A_K04]]
- 3. Can contribute substantial to designing processes [[K2A_K05]]
- 4. Is aware of the interdisciplinary knowledge needed in the design of business processes [[K2A_K06]]
- 5. Is able to model business processes [[K2A_K07]]

Faculty of Engineering Management

Assessment methods of study outcomes

-Forming assessment:

- a) Exercises: assessment is based on grades for tasks concerning designing operational and control processes,
- b) Lectures: assessment is based on written or oral replies to questions about the material covered in the current and previous lectures.

Rating summary:

- a) Exercises: the average rating for completed projects
- b) Lectures: the average of grades collected during the lectures.

Course description

-Functional and process oriented management. Process aproach in chosen management technics. Definition of process and processes classification. Models and standardization of processes. The essence and goals of process management. Methodology of business process management. Process identification, modelling and designing. Methods and technics of process improvement. Process managing. Implentation of process oriented approach in an organization

Didactic methods: Monographic lecture, case studies, project exercises

Basic bibliography:

- 1. Trzcieliński S., Adamczyk M., Pawłowski E., Procesowa orientacja przedsiębiorstwa, Wydawnictwo Politechniki Poznańskiej, Poznań 2013
- 2. Adamczyk M., Trzcieliński S., Koordynacja działań przedsiębiorstwa w świetle orientacji procesowej niektóre wyniki badań empirycznych. w: Nowoczesne przedsiębiorstwo , IIZ PP, Poznań, 2005.
- 3. Czekaj J. (Red.). Zarządzanie procesami biznesowymi. Aspekt metodyczny. Wydawnictwo Uniwersytetu Ekonomicznego w Krakowie, Kraków, 2009.
- 4. Grajewski P., Organizacja procesowa, PWE, Warszawa, 2007
- 5. Jeston J., Nelis J., Business Process Management. Practical Guidlines to Successful Implementations, Elsevier, Hungary, 2008

Additional bibliography:

- 1. Skrzypek E., Hofman M. Zarządzanie procesami w przedsiębiorstwie. Oficyna a Wolters Kluwer business, Warszawa, 2010.
- 2. Adamczyk M., Trzcieliński S., Procesowe kształtowanie struktury organizacyjnej przedsiębiorstwa niektóre wyniki badań literaturowych, , Zeszyty Naukowe Politechniki Poznańskiej, Organizacja i Zarządzanie, nr 40, Poznań, 2005.
- 3. Hammer M., Champy J., Reengineering w przedsiębiorstwie, Neumann Management Institute, Warszawa, 1996.
- 4. Burlton R.T., Business Process Management: Profiting From Process, , Sams Publishing, USA, 2001.

Result of average student's workload

Activity	Time (working hours)
1. 1. Lectures	10
2. 2. Exercises	10
3. 3. Preparation of project tasks after exercise: 3x15h	45
4. 4. Consultations design tasks: 3x2h	6
5. 5. Preparing to pass lectures:	21

Student's workload

Source of workload	hours	ECTS
Total workload	92	4
Contact hours	26	2
Practical activities	10	1